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## **Outline**

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Vehicleacceptance.com provides a gateway to Vehicle Acceptance Corporation over the World Wide Web as an enhancing media. Services provided within the website are enhanced, up to date information about the company, feedback opportunities for the customer as well as potential employees, and, personalized information regarding the users' respective dealings and interactions with Vehicle Acceptance Corporation. All information contained in this site has been reviewed and is determined to be safe for all ages. [TOP](#)

**Click on the following bookmarks to jump to a particular section:**

[\*Quality of Service\*](#)

[\*Intellectual Property\*](#)

[\*Disruption of Service\*](#)

[\*Indemnity and Limitation of Liability\*](#)

[\*Hyperlinks\*](#)

[\*Privacy Policy\*](#)

[\*Customer Concerns\*](#)

## **Quality of Service**

Vehicle Acceptance Corporation strives to provide the best service possible to its customers and is here to provide a positive experience. Any concerns that do not agree with this statement need to be addressed with Vehicle Acceptance Corporation, and appropriate action will be taken.

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[BACK TO TOP](#)

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[BACK TO TOP](#)

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[BACK TO TOP](#)

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[BACK TO TOP](#)

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[BACK TO TOP](#)

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Vehicle Acceptance Corporation collects information for two basic purposes:

- 1) **Feedback** from the user on the quality of service provided from the website, Vehicle Acceptance Corporation, or any of its affiliates. This information is used to improve the overall quality of service, as well as improve any shortcomings. This feedback is also used as an effective, reliable method of web-based communication for past, future, and present customers and business partners to use.
- 2) **Connecting Potential Clients** with services provided by Vehicle Acceptance Corporation using the quickest possible method of communication. The internet has become the most influential method of communication in this information age, thus we provide an opportunity for our potential clients to connect with us via the World Wide Web. Any information entered is considered confidential, and will be used only within Vehicle Acceptance Corporation.

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[BACK TO TOP](#)

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[BACK TO TOP](#)

[HOME](#)

[Close Window](#)

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